

Fig. 1



REPLACEMENT SHEET

2/23

31 32 33 34 35 36 30

| REC | CLASS | IDNO | LAST NAME | FIRST NAME | EMAILADR |
|-----|--------|------|-----------|------------|---------------------|
| 1 | RETAIL | 001 | SMITH | JOHN | JSMITH@NOWHERE.COM |
| 2 | RETAIL | 017 | JONES | MARY | MJONES@NOWHERE.COM |
| 3 | RETAIL | 234 | MACK | JOE | JMACK@NOWHERE.COM |
| 4 | LEGAL | 11 | BAXENDALE | HADLEY | HBAXEN@NOWHERE.COM |
| 5 | LEGAL | 137 | NELSON | JAMES | JNELSON@NOWHERE.COM |
| 6 | LEGAL | 138 | DREW | AMY | ADREW@NOWHERE.COM |
| 7 | ADMIN | 256 | DOE | MARY | MDOW@NOWHERE.COM |
| 8 | ADMIN | 311 | WELLS | STEVE | SWELLS@NOWHERE.COM |

Fig. 2A

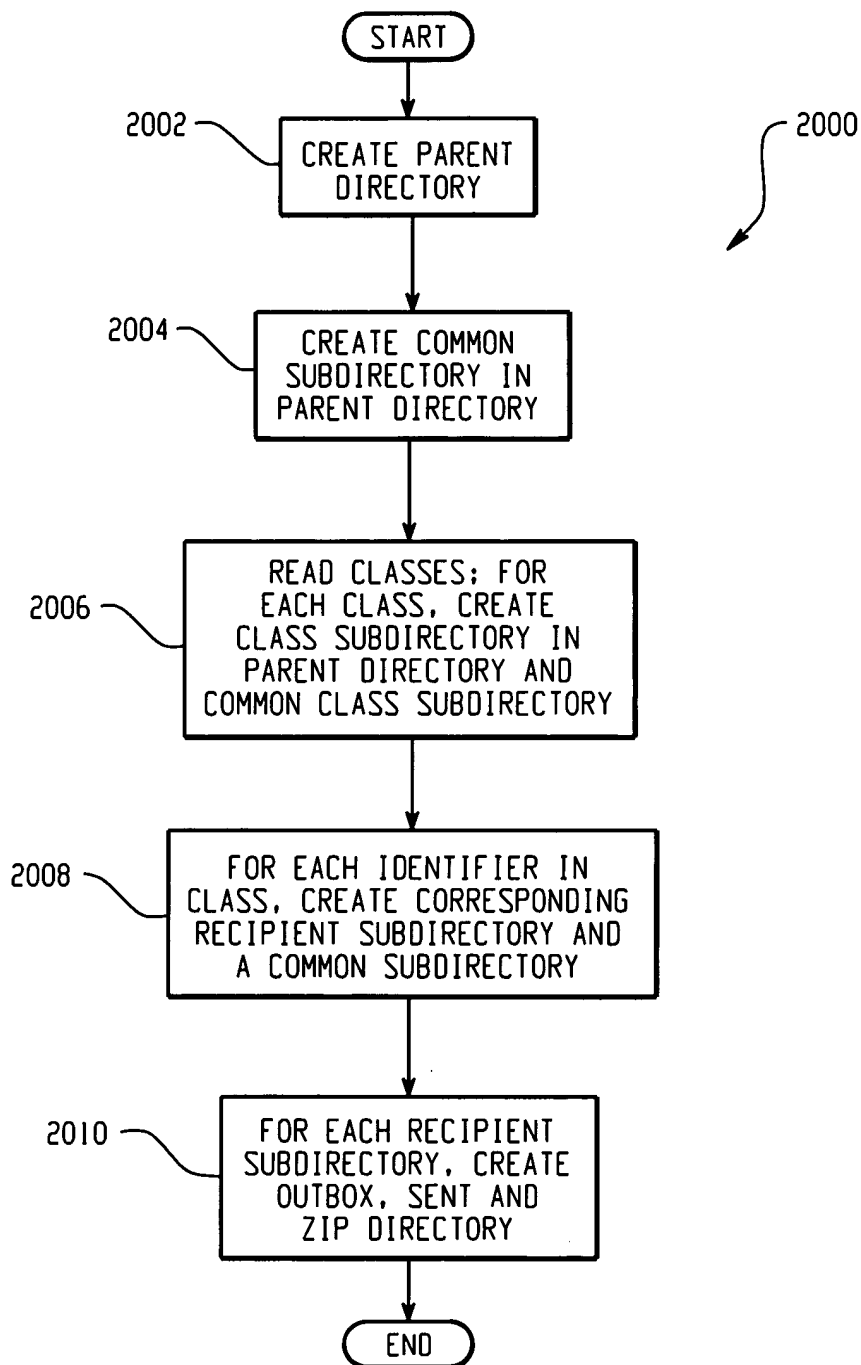


Fig. 2B

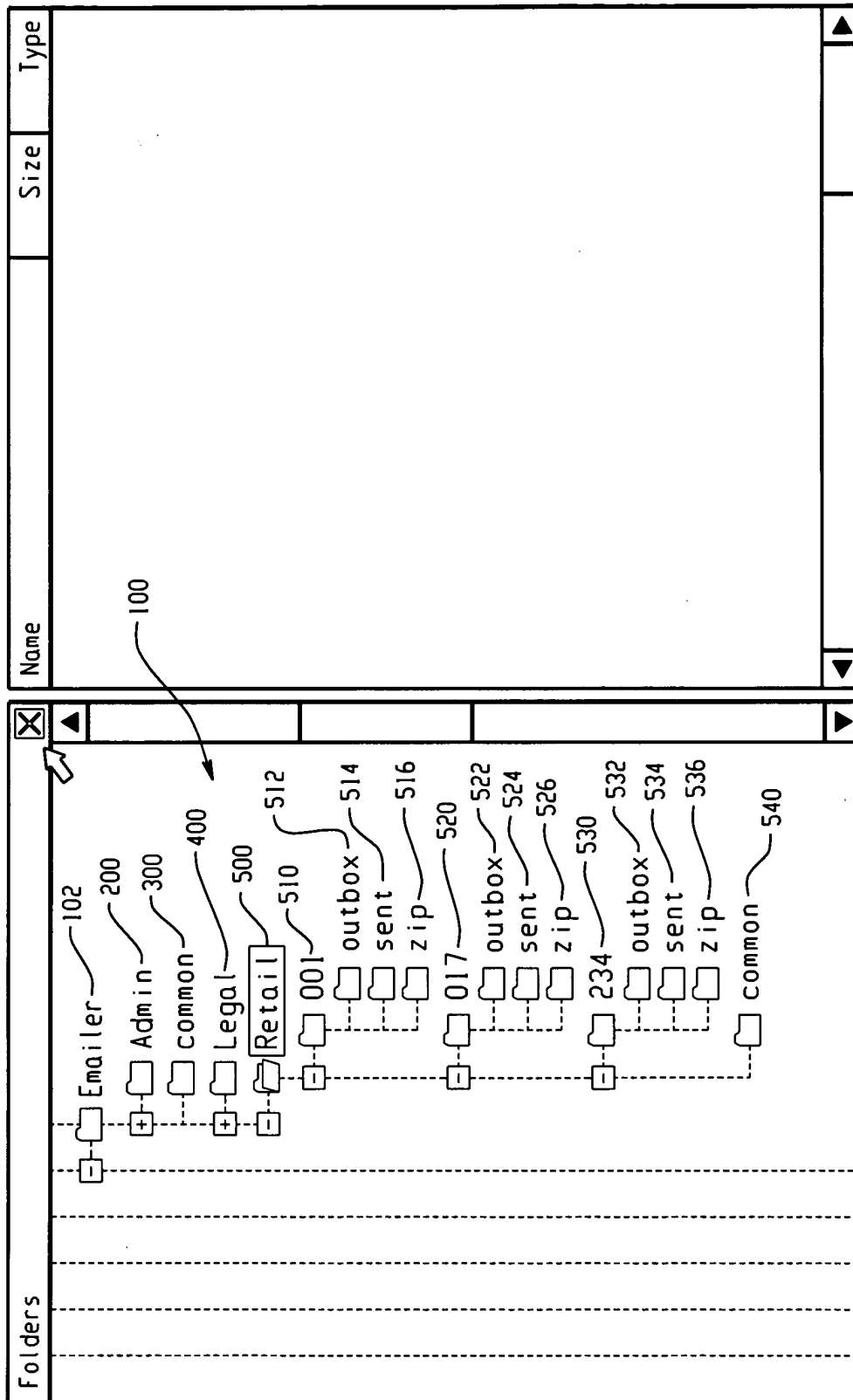


Fig. 3

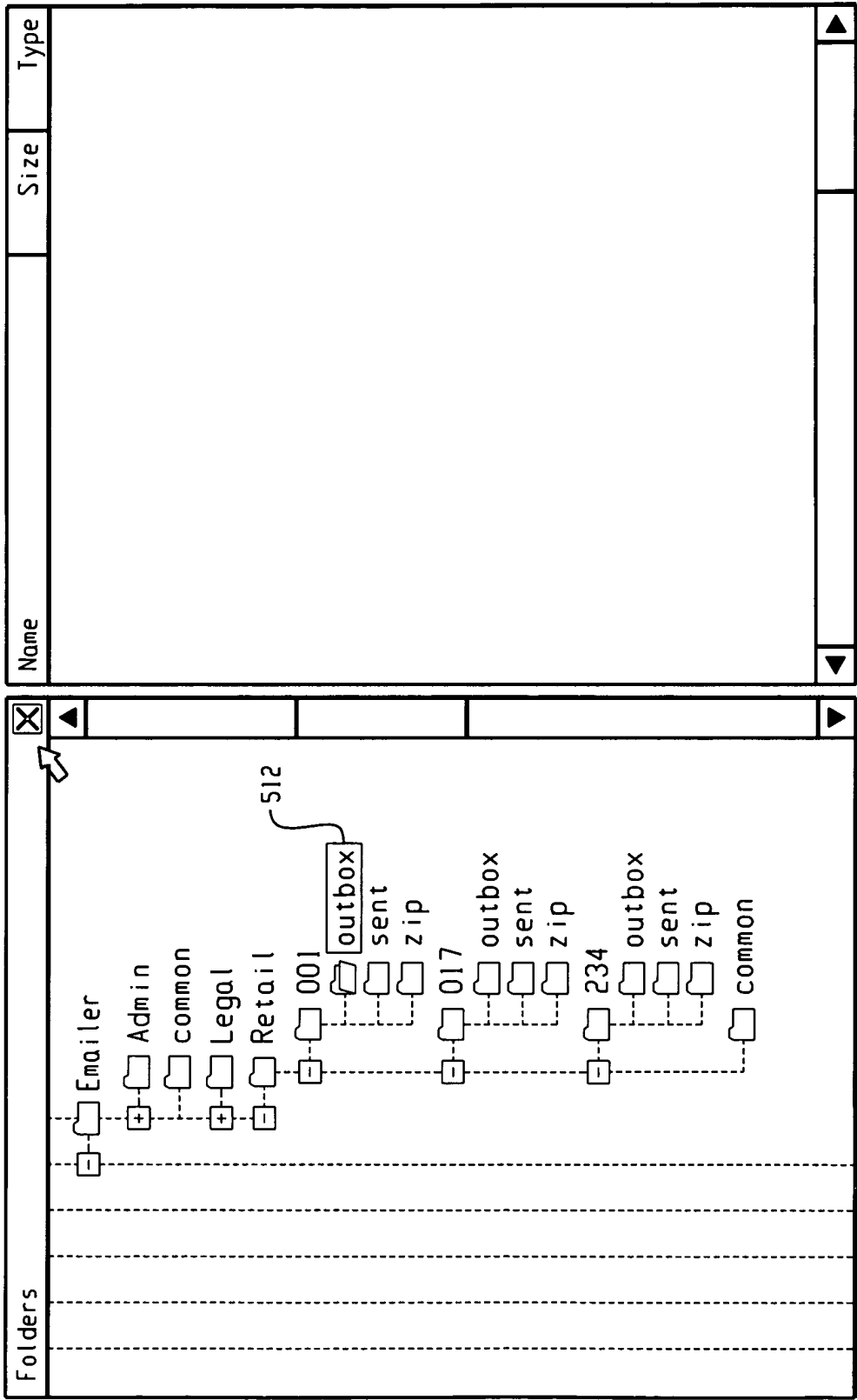


Fig. 4

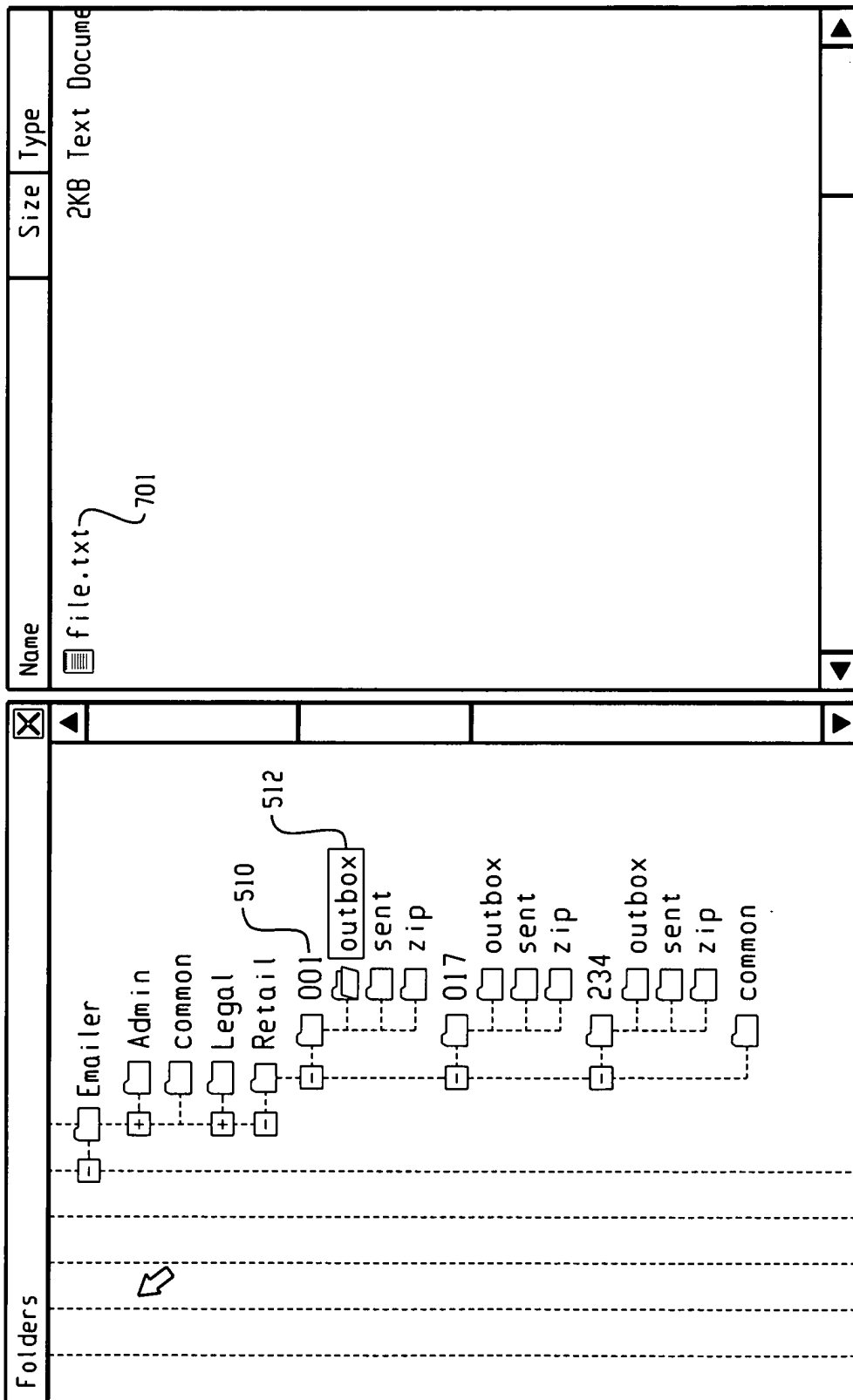


Fig. 5

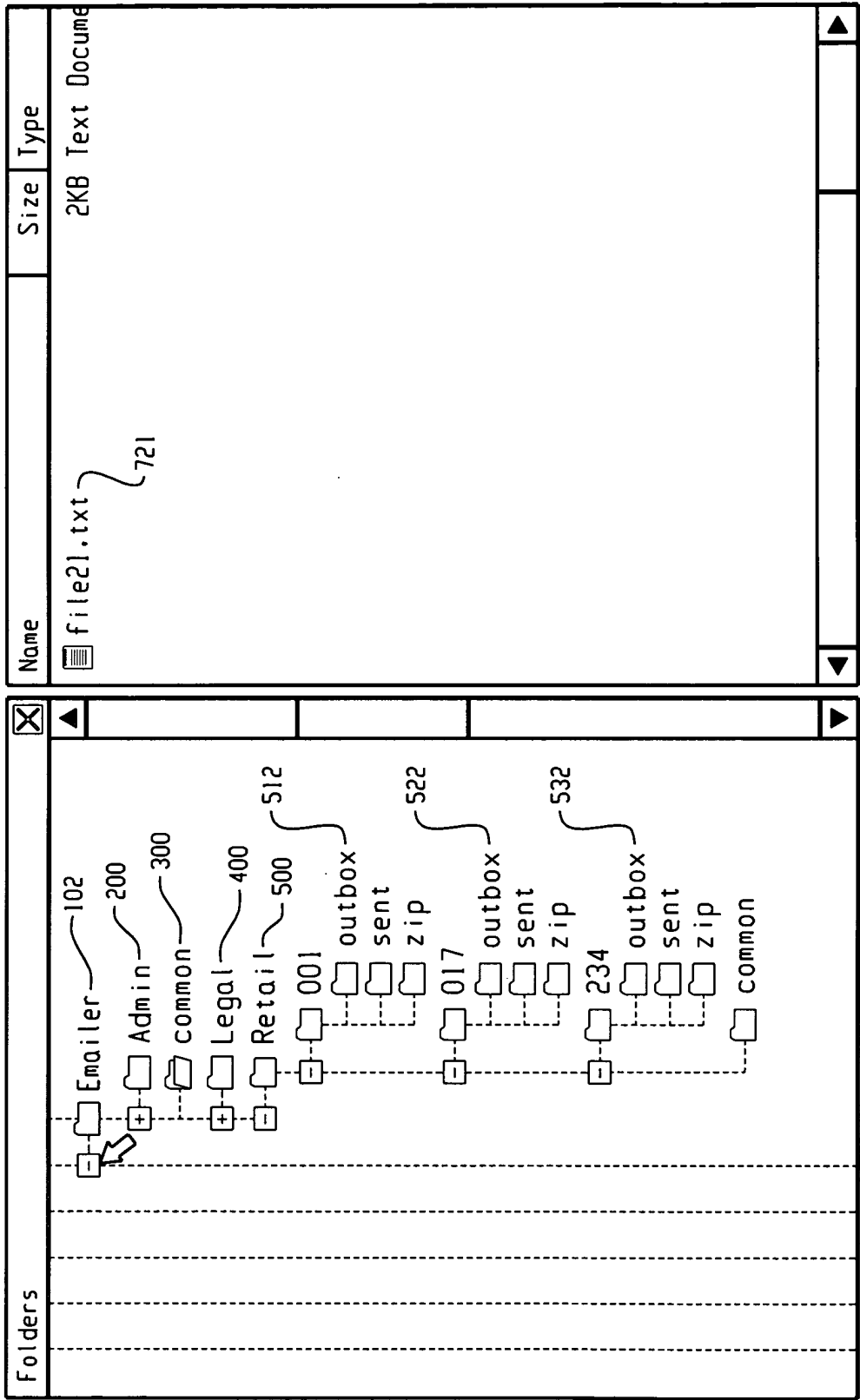


Fig. 7



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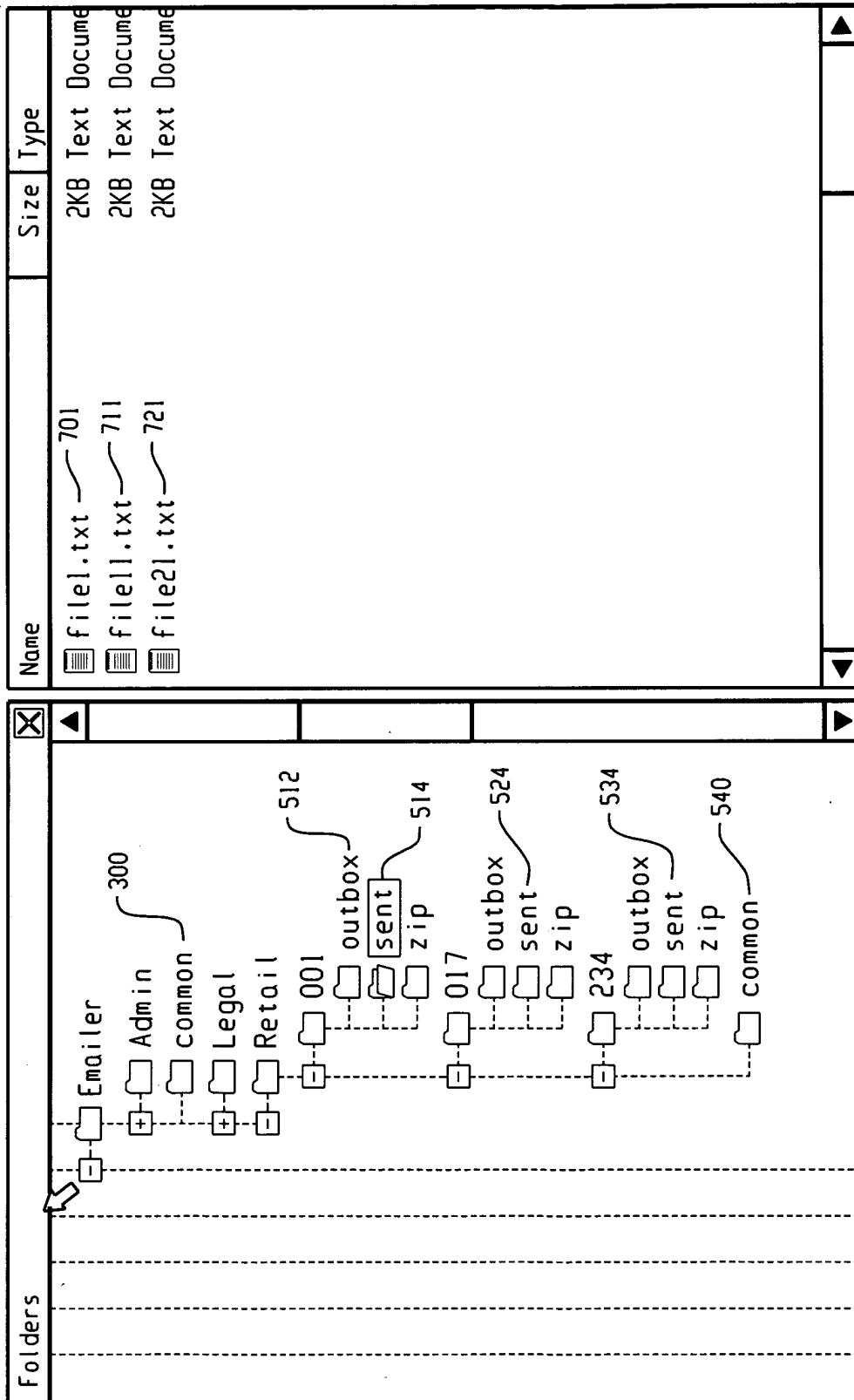


Fig. 8



REPLACEMENT SHEET

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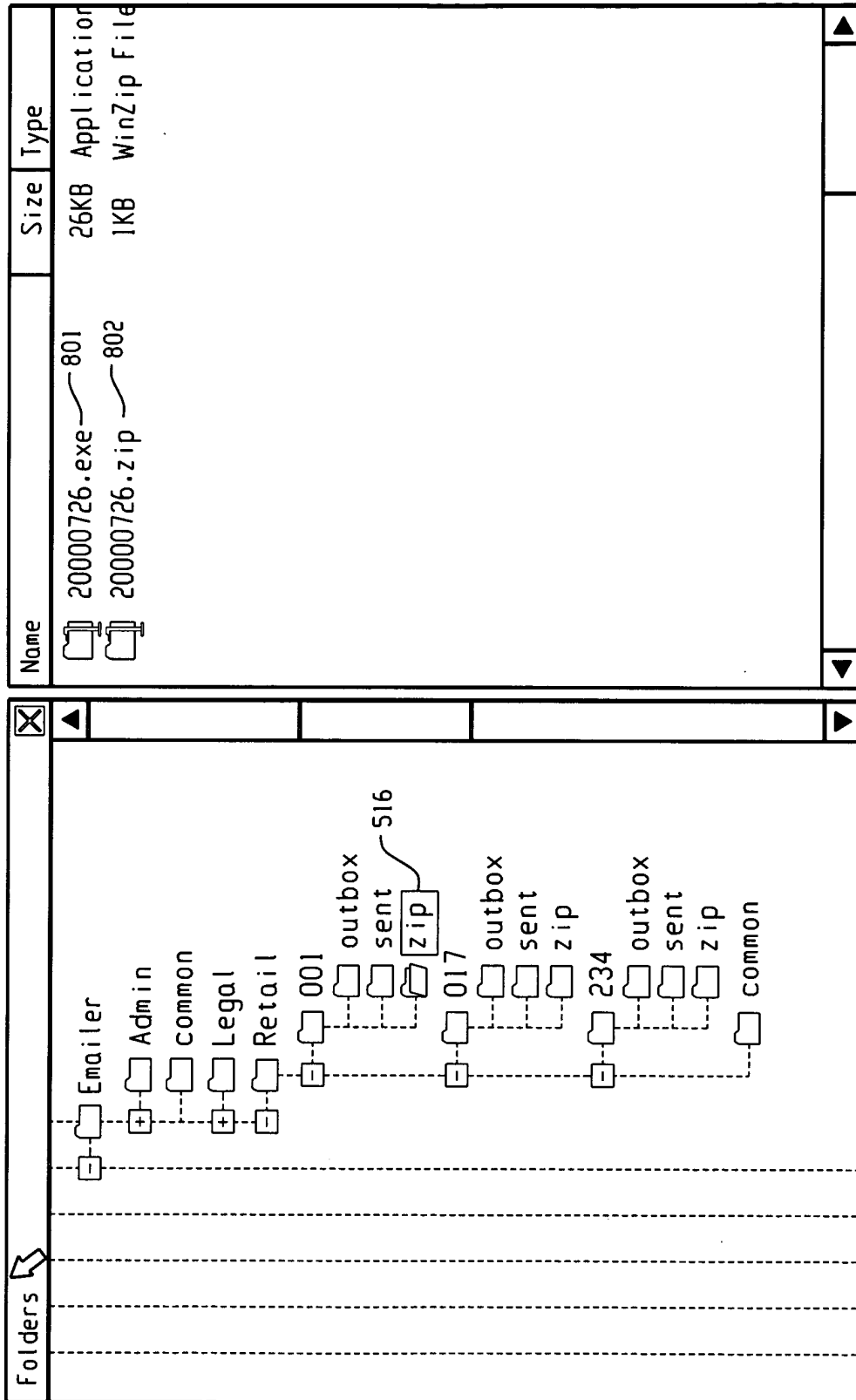


Fig. 9

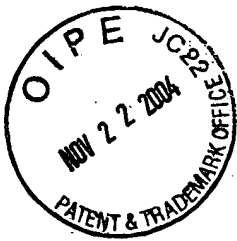


REPLACEMENT SHEET

11/23

| Folders | | Name | Size | Type | Modified |
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| | | 001file.txt | 1KB | Text Document | 12/2/99 3:25 PM |
| | | 017file.txt | 1KB | Text Document | 12/2/99 3:25 PM |
| | | retail.dB | 731 732 733 | | |
| | | | | | |

Fig. 10



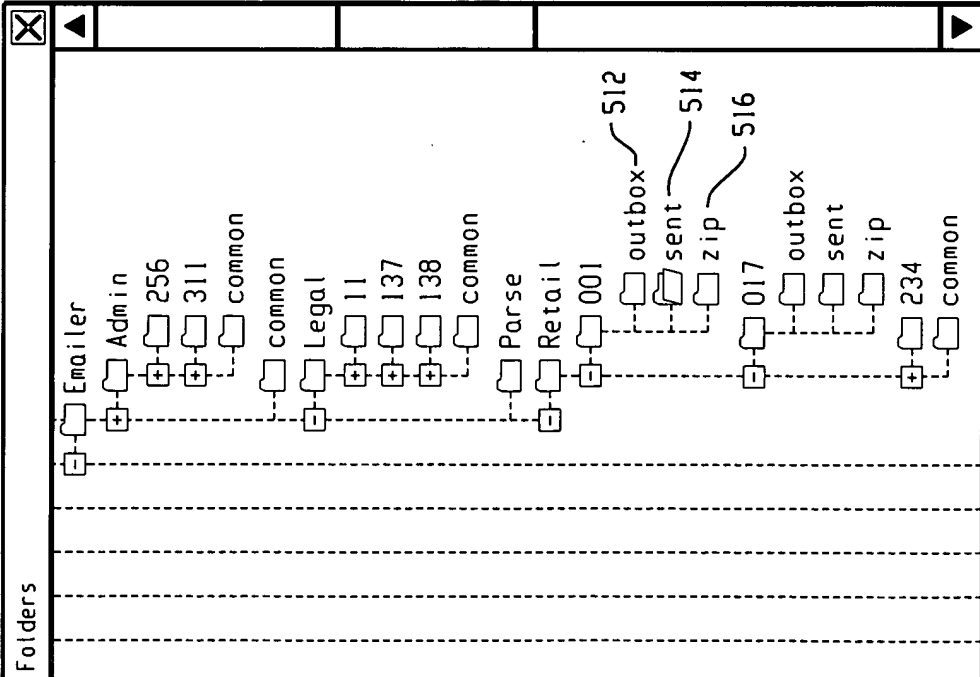
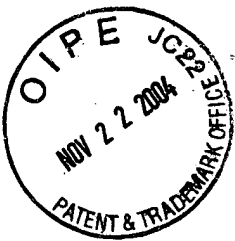
| Folders | | | | Name | Size | Type | Modified |
|--|--|--|--|--------------|------|---------------|-----------------|
|  | | | | 001file.txt | 1KB | Text Document | 12/2/99 3:25 PM |
| | | | | file1.txt | 2KB | Text Document | 2/23/00 9:42 PM |
| | | | | file11.txt | 2KB | Text Document | 7/26/00 9:47 PM |
| | | | | file21.txt | 2KB | Text Document | 7/26/00 9:47 PM |
| | | | | 001retail.db | | | |

Fig. 11



| Folders | | Name | Size | Type | Modified |
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| | | file11.txt | 2KB | Text Document | 7/26/00 9:47 PM |
| | | file2.txt | 2KB | Text Document | 7/26/00 9:47 PM |
| | | file21.txt | 2KB | Text Document | 7/26/00 9:47 PM |
| | | 017retail.db | 721 | | |
| | | | 7338 | | |

Fig. 12

Fig. 13

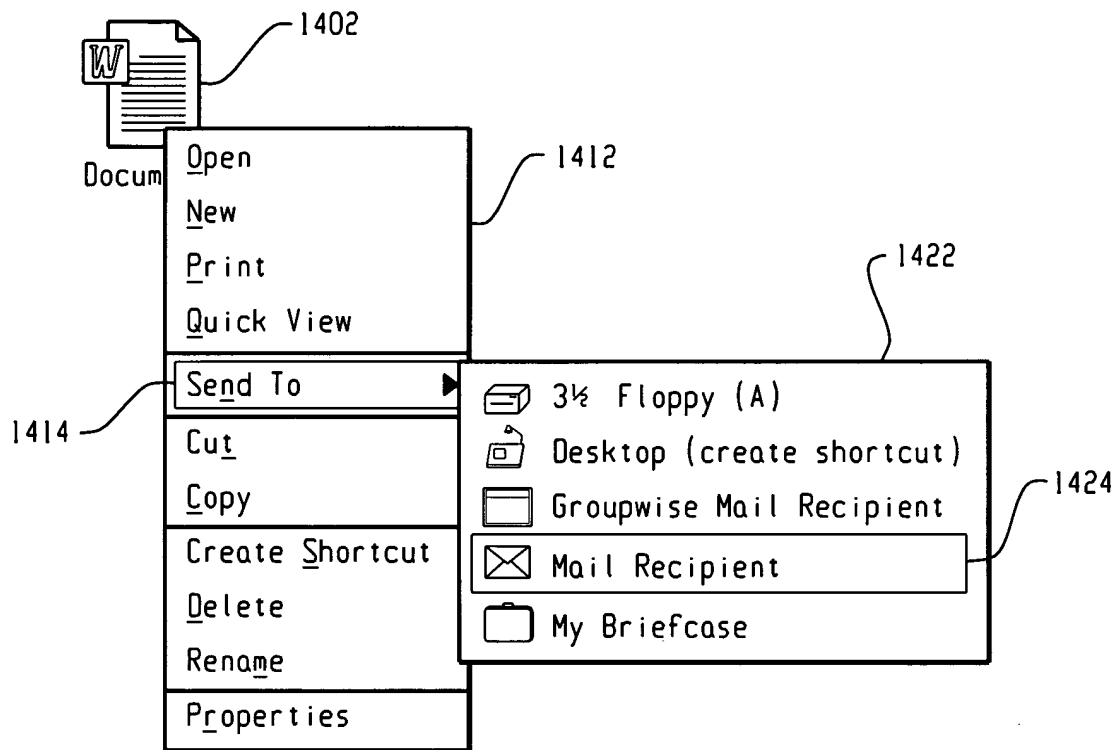


Fig. 14A
PRIOR ART

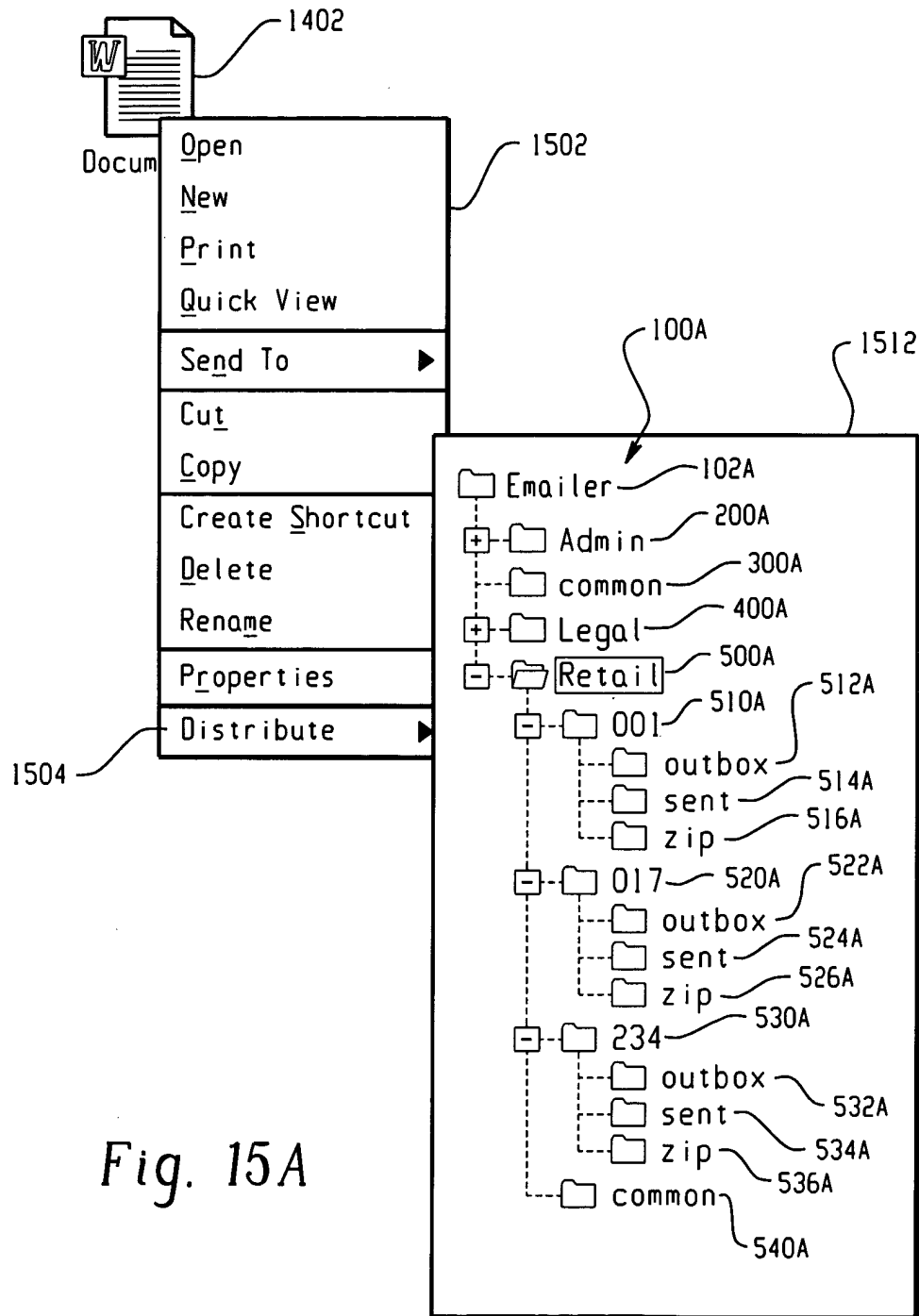


Fig. 15A

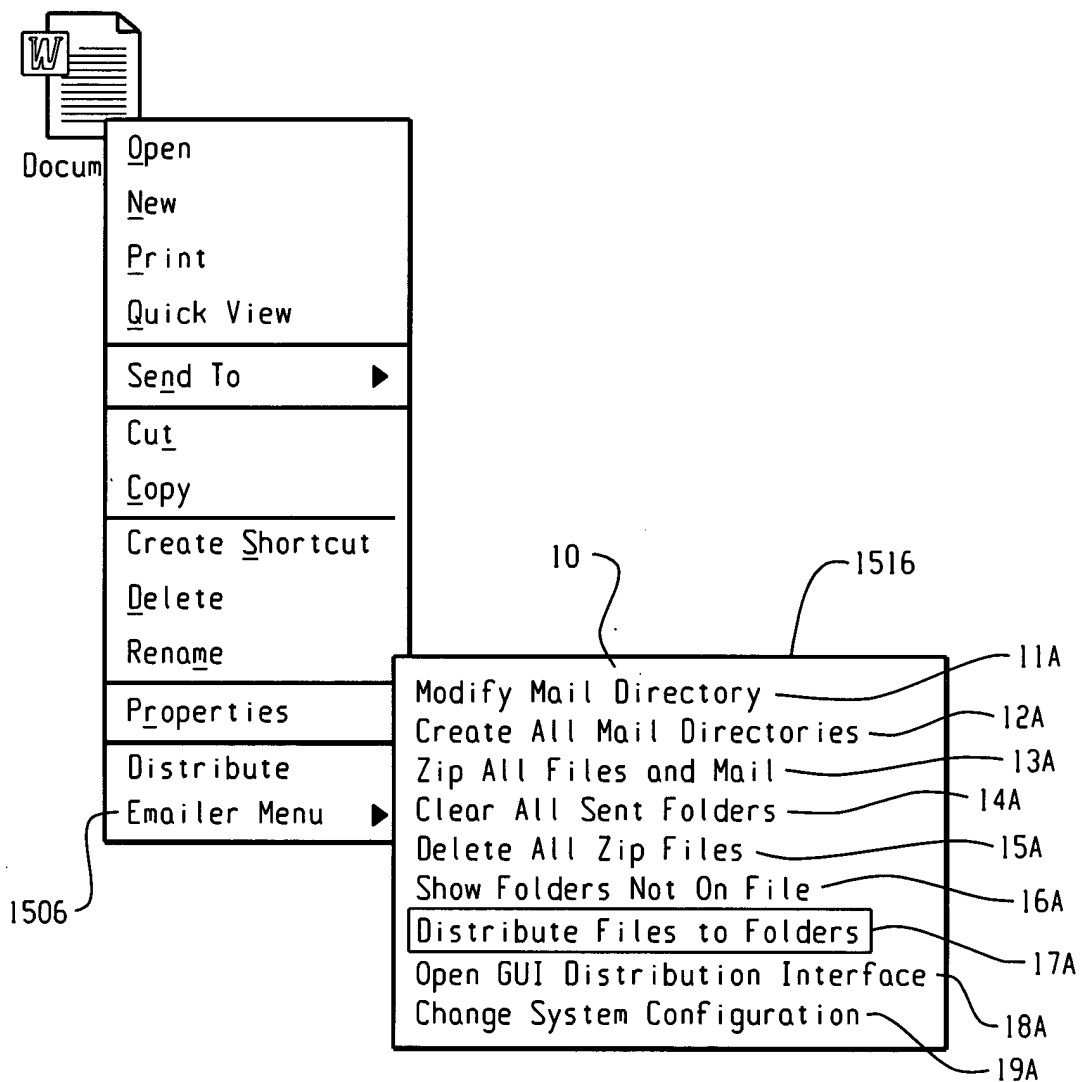


Fig. 15B



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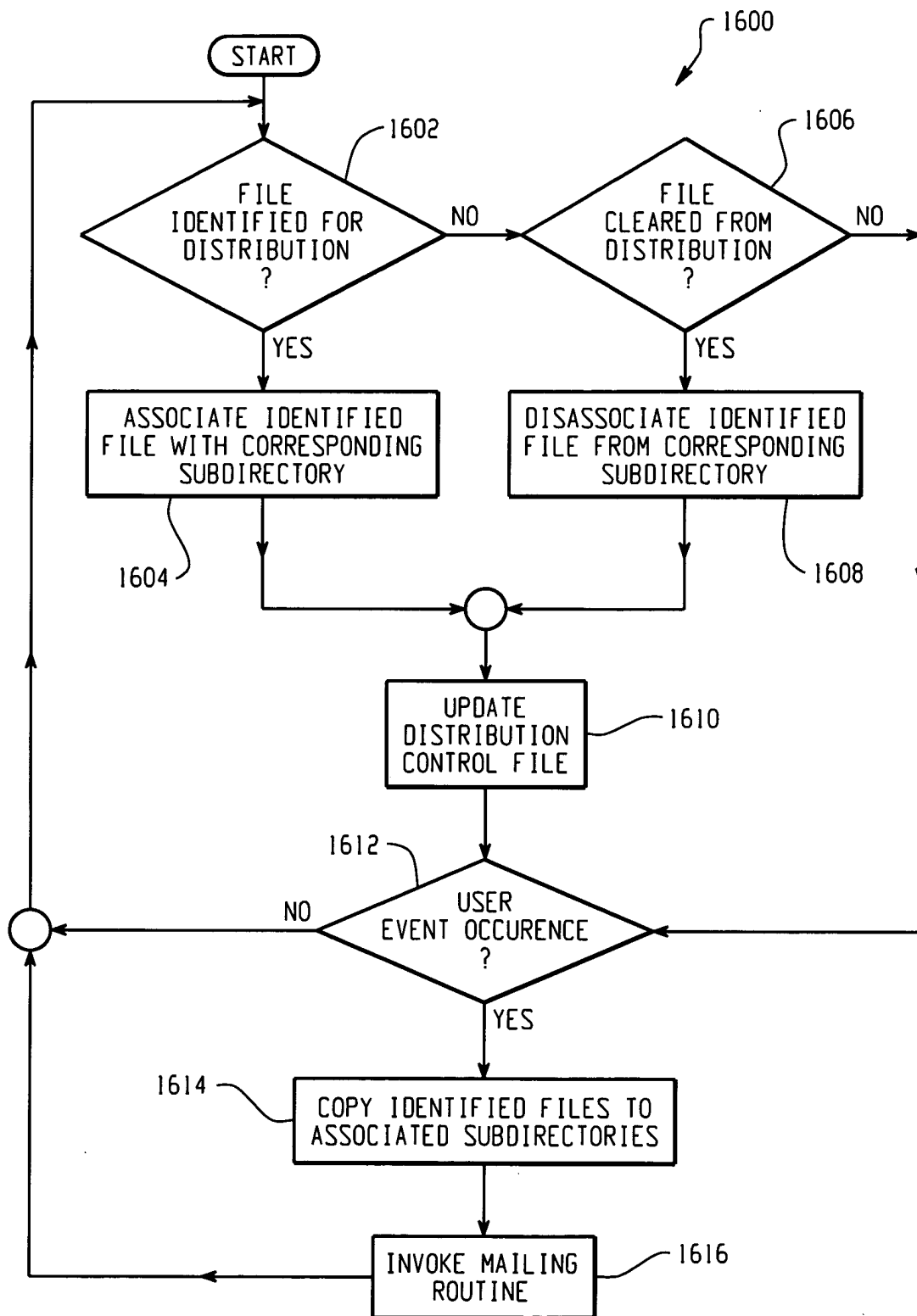
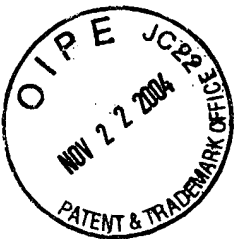
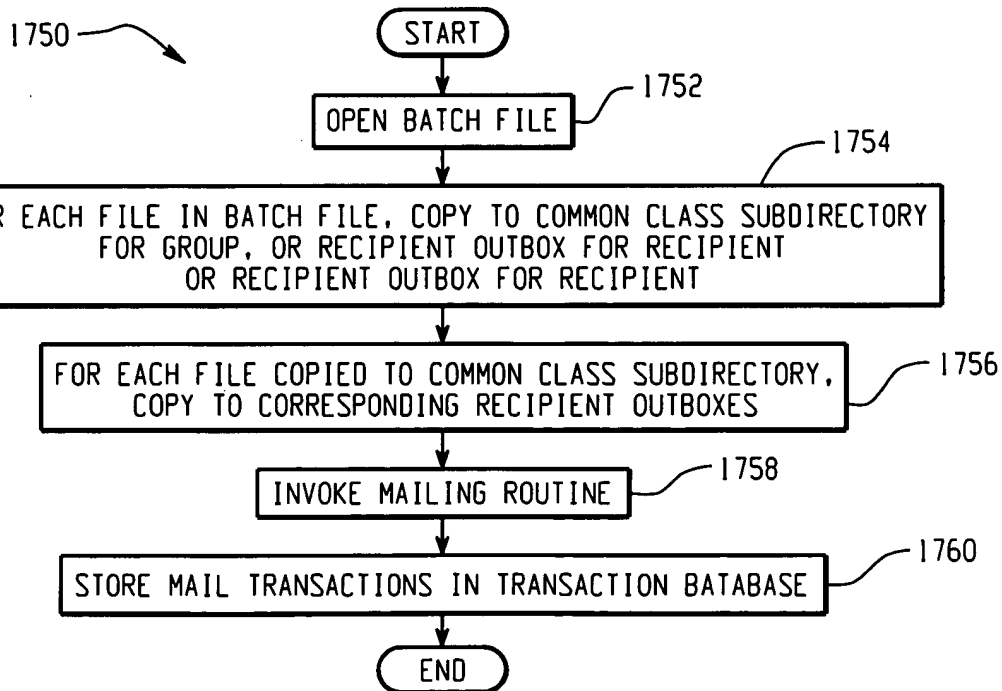
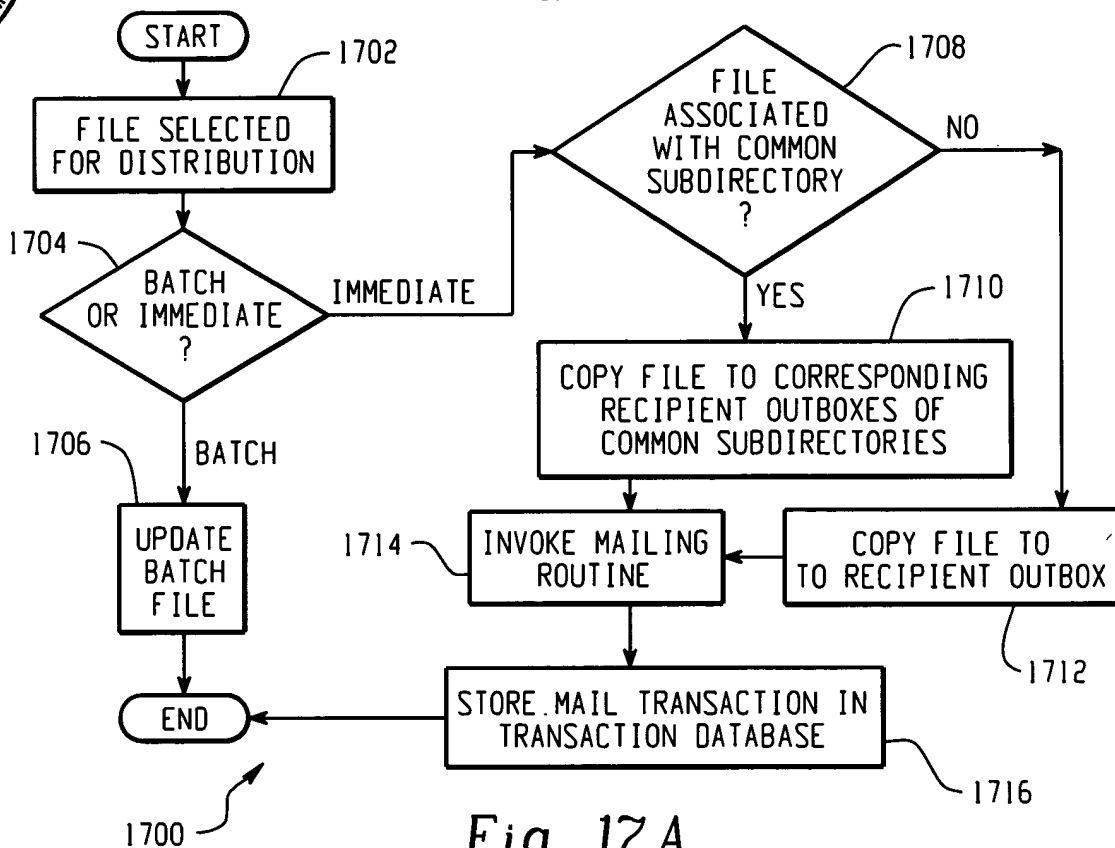


Fig. 16



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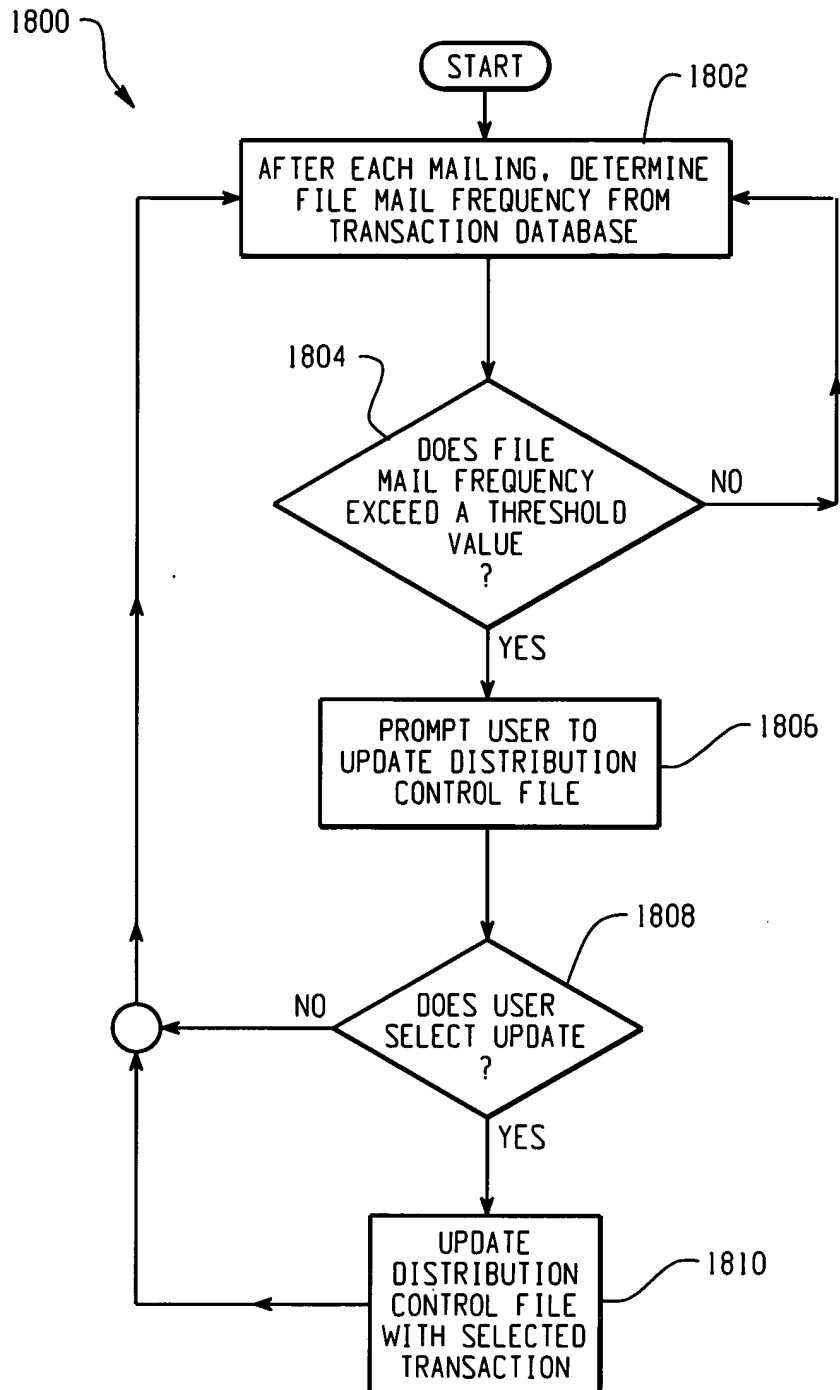
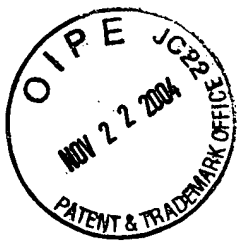


Fig. 18

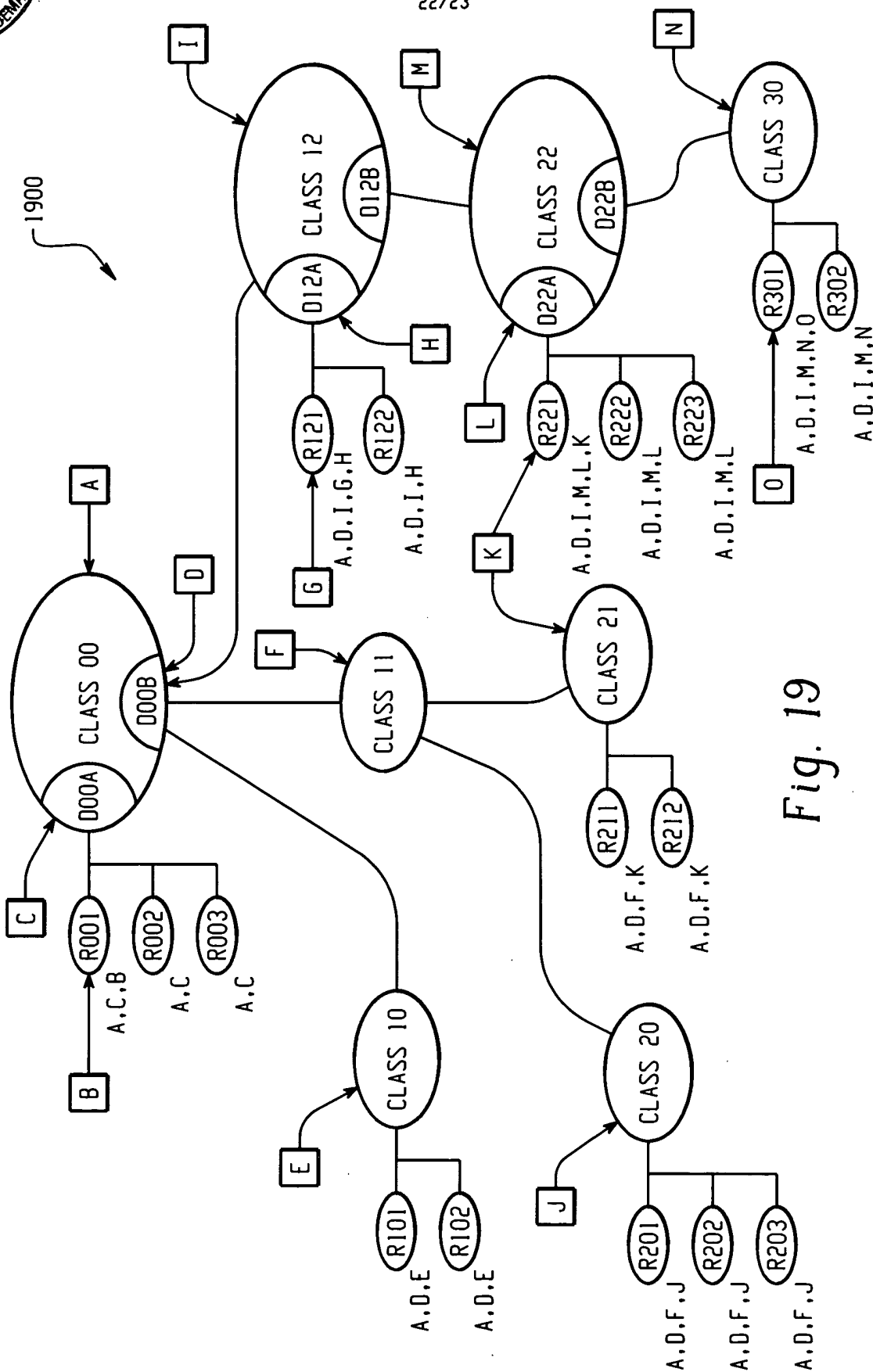


Fig. 19

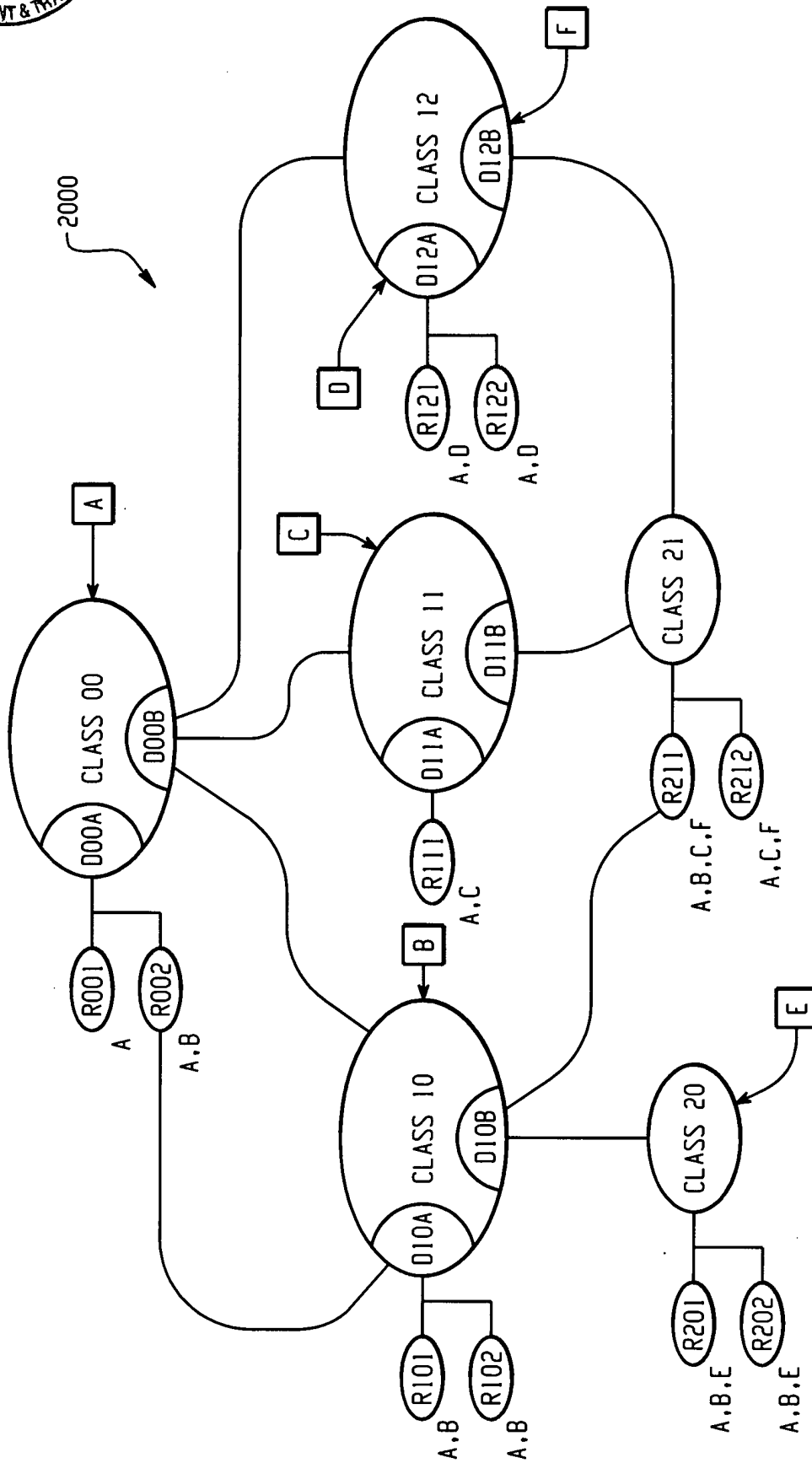
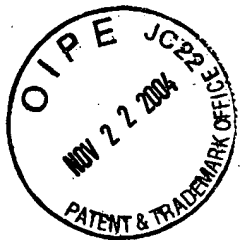


Fig. 20